

Infrastructure Committee Meeting
Tuesday, February 7, 2017
6:00 p.m.
Will and Ariel Durant Branch Library
7140 Sunset Blvd, Los Angeles, CA 90046

MEETING MINUTES

1. Meeting called to order by Committee Chair, Samantha Foley, at approximately 6:05 p.m.
2. Environmental Chair Patty Dryden, Public Safety Chair Joe Abdo and stakeholder Matt Schichtman were present. Area 2 Chair Richard Joludow arrived at approximately 6:20 p.m.
3. Infrastructure Report
 - a) LADWP Water Rates: The committee discussed questions and comments to send to LADWP for consideration in preparing their presentation to the committee.
 - What are the locations of the temperate readings taken to determine the temperature zone of our Neighborhood Council area? How many different temperature reading locations are used per zip code and where are they in our area?
 - What is the process to develop the temperature tiers? What is the outreach involved? Are stakeholders informed of changes in tiers? Do stakeholders have input on categorization?
 - How do the temperature zones relate to rates and what determines changes in those rates? Are all rates in the same temperature zone/colored area the same? If they vary, by how much? What other factors are used to determine water and power rates?
 - How did LADWP determine to assign rates by this method? Are other factors such as population density and housing considered in addition to the temperature zones? What are the parameters of AECOM's study?
 - What is the process to change a temperature zone designation?
 - How does this rate process and categorization system compare to MWD's rate structure?
 - What impact has the drought had on water rates?
 - Does precipitation have anything to do with water rates?

The committee also discussed measuring temperatures independently to do our own case study. The committee discussed making it a family-friendly kids activity, by handing out HHWNC branded thermometers, perhaps in coordination with local schools.

- b) LADWP Customer Bill of Rights: The committee reviewed the bill of rights and discussed questions and comments to be included in the HHWNC comment letter to LADWP. Comments and questions include:
 - If there are bills that exceed three times the average historic use are they reviewed internally first before the notice is sent? What is the procedure? Do meters need to be read again?

- Since this is a living document will there be significant outreach prior to each two year update to obtain feedback on implementation?
- Prior to each two year update, will tangible measurements be provided on how LADWP is reaching these goals?
- Who measures compliance? It might be prudent to have an outside party monitor compliance and measure benchmarks
- It would also be prudent to make goals more quantifiable to ensure progress can be measured
- It would be helpful to customers to include how to go about making complaints should anyone have issues with the provisions outlined in the Bill of Rights

The committee also discussed how to increase HHWNC outreach to ensure stakeholders have the opportunity to provide comments, including creating a HHWNC instagram account.

- c) **Mudslide/Landside Updates:** The committee discussed the recent weather leading to mudslides in the HHWNC area, and how to determine the best resources from the city regarding vulnerable areas, studies completed and information on prevention and safety. Follow up with the city is required to determine any plans for temporary or permanent security of vulnerable hillsides. The committee also discussed several questions about what responsibilities property owners have to secure hillsides on private property. Investigation will be done to determine if the city provides funds or rebates to secure areas and what is to be done about enforcement of permits issued for work on private properties that could lead to slide hazards. Infrastructure and Public Safety committees will work together to determine what information is available on how to prevent slides and where to report issues.
- d) **MyLA311 Mobile Application:** Samantha distributed 311 information sheet and the committee discussed if the app could be used to publicize other information from other departments like the LADWP Customer Bill of Rights.
- e) **Infrastructure Issues Matrix:** Samantha discussed the plan to capture infrastructure issues and encouraged the committee to share this request and submit issues.

4. There were no public comments.

5. No old business

6. No new business

7. Meeting was adjourned at 7:36 p.m.